Second Supplemental Amendment U.S. Application No. 08/650,834 Attorney's Docket No. 11949/2

The Examiner is invited to contact the undersigned attorney if a telephonic communication is believed to be helpful in advancing the examination of the present application.

The Office is hereby authorized to charge any additional fees or credit any overpayments under 37 C.F.R. §1.16 or §1.17 to Deposit Account No. 11-0600.

Respectfully submitted,

Date: 100 - 8, 2002

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Red-lin d Copy of the Amendment

IN THE CLAIMS

89. (AMENDED) A first computerized central communications facility connected to a network of other computerized central communications facilities in which at least one of said other computerized central communications facilities provides information relating to goods or services in competition with said first computerized central communications facility, said first computerized central communications facility comprising:

a database of information relating to goods or services;

a communication device for communicating with a customer at a remote facility; and

a processor programmed to:

receive from a<u>said</u> customer at a computerized remote facility a request to search, browse or access the database,

enable said customer to at least search, browse or access the database for information of interest,

communicate the information of interest to said customer,

direct said customer to one of said other computerized central communications facilities that has information relating to goods or services in competition with said first computerized central communications facility, and periodically update said database of information relating to goods or services.

Please add the following new claims:

--90. A first computerized central communications facility connected to a network of other computerized central communications facilities in which at least one other computerized central communications facility provides information relating to

goods or services in competition with the first computerized central communications facility, the first computerized central communications facility comprising:

a database of information relating to goods or services;

a communication device for communicating with a customer at a computerized remote facility; and

a processor programmed to:

receive from said customer a request for information relating to goods or services,

enable said customer to at least search, browse or access the database for information relating to goods or services, and

communicate the information relating to goods or services to said customer;

wherein said customer at said computerized remote facility can communicate with said first computerized central communications facility and with said at least one other competing computerized central communications facility by using software downloaded from the first computerized central communications facility or from at least one other computerized central communications facility.--

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